

Join Virginia Housing and help make a difference as a Senior Applications Administrator. (Hybrid)

This important role will provide advanced support and administration for Virginia Housing's mortgage servicing platforms, with a primary focus on ICE Mortgage Technology's MSP system. The Senior Applications Administrator will serve as a subject matter expert, ensuring the stability, performance, and optimization of servicing applications and their integrations. This role will collaborate closely with business units, IT teams, and external vendors to support system enhancements, troubleshoot issues, and implement solutions that align with organizational goals.

Virginia Housing is one of the nation's leading housing finance agencies. Our mission is to help Virginians attain quality, affordable housing, which we accomplish through our lending and grant programs.

We are focused on employee engagement and committed to a healthy and diverse workforce. We offer on-site conveniences such as a fitness center and free parking. Educational opportunities to help your advancement are available through classroom and online programs.

To be successful in this role you must possess:

- Bachelor's degree in Information Systems, Computer Science, or a related field, or equivalent work experience.
- Several years of experience administering enterprise applications, particularly in mortgage servicing environments.
- In-depth knowledge of ICE Mortgage Technology's MSP platform and related servicing systems.
- Strong analytical and problem-solving skills, with the ability to troubleshoot complex system issues.
- Excellent communication and collaboration skills to work effectively across technical and business teams to generate business requirements.

The ideal candidate would also have experience in:

- Supporting integrations between MSP and third-party systems (e.g., imaging, payment processing, customer portals).
- Working with Power BI, SQL Server, or other reporting and data analysis tools
- Managing vendor relationships and coordinating system upgrades or patches
- Familiarity with mortgage servicing regulations and compliance requirements
- A strong working knowledge of Mortgage Servicing department functions and roles and how MSP integrates amongst them

Applications and resumes are accepted online only at

<http://www.virginiahousing.com/careers>.

This position will remain open until filled.

Hiring Range: \$95,000 - \$128,000

A background check will be performed as a condition of employment.

A Conflict-of-Interest Act Disclosure form and Secondary Employment Disclosure form will need to be completed as a condition of employment.

Virginia Housing requires associates to live and work within the Commonwealth of Virginia.

Internal applicants:

(MR-8) Please review relevant HR policy under 'Employment Practices' on the Zone before applying.

Apply through the Zone or at <http://employees-virginiahousing.icims.com/>.

-EOE-

V3 Certified Military friendly employer

#LI-CP1

#LI-hybrid